

EXHIBIT B

<https://google.com/maps/contrib/107693598515828902752/place/ChJUMXzaIKEfWycRNSOAtXKfsXo/@39.1249825,-94.529590615z?data=!4m6!1m5!8m4!1e1!2s107693598515828902752!3m1!1e1>



H&R Block

Tax preparation service

PLACE DETAILS

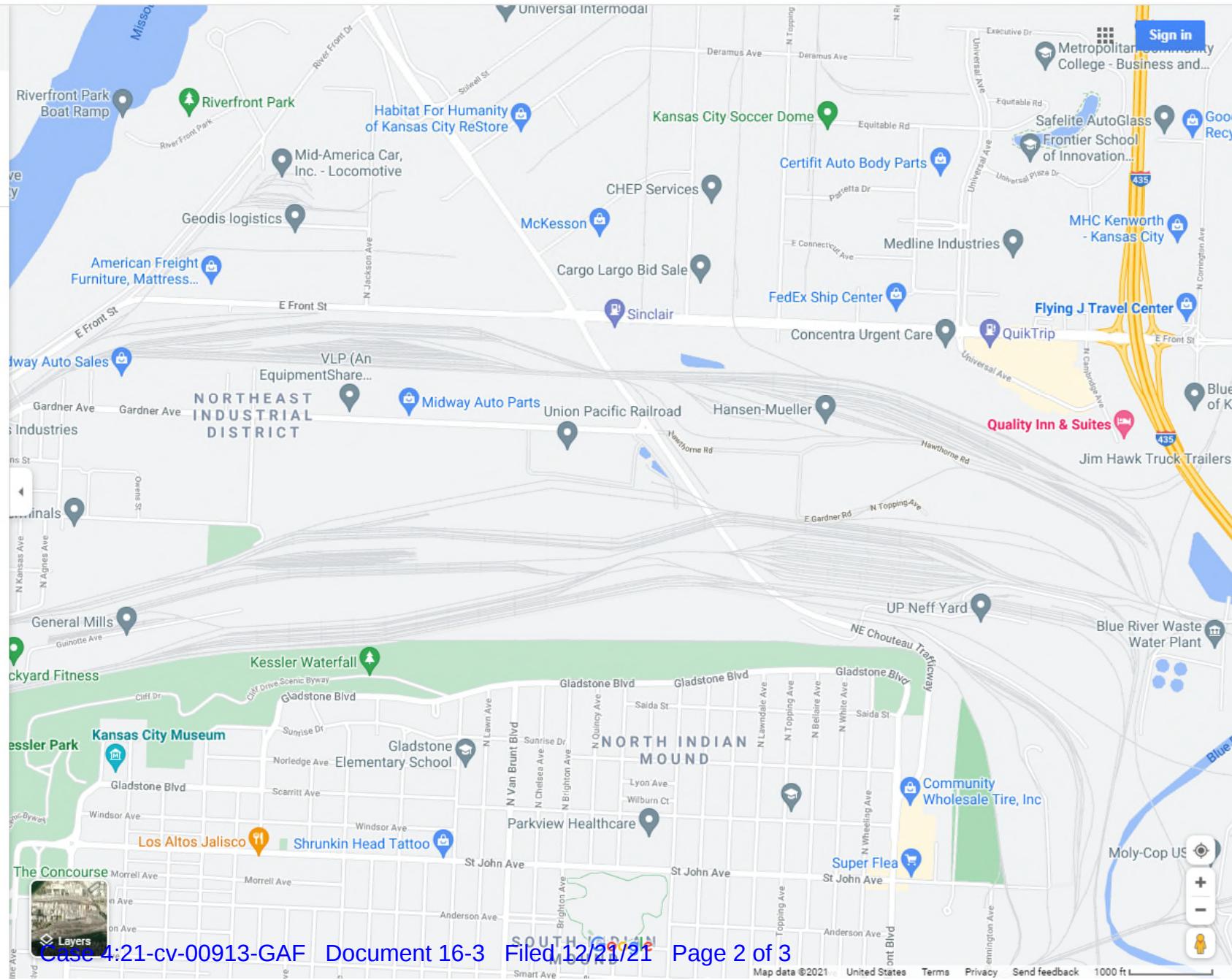


Paul Andrew

★★★★★ 2 years ago

Kim and the rest of the folks up at our local Block office are the best! Very personable, knowledgeable, and always have good ideas tools and advice for us.

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Diane R @Dumbchgoblon - Dec 10, 2019

@turbotax So sad!! I've been with you for 7 years and can't get help over the phone. Keep getting hung up on. NO customer support is available. #LatersBaby #HelloHRBlock #NoLoyaltyToCustomers #GottaBounce #BlockHas800NumberThatAnswers #Sad



1



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TurboTax Support ✅

@TeamTurboTax

Replies to @Dumbchgoblon

Hi Diane! Sorry, you are having difficulty. Sign in select Help at the top right of your screen, then click Contact (it will be towards the bottom) From there you can also request a callback so you are not waiting on hold.
ttlc.intuit.com/community/usin...

~Heather

5:11 PM · Dec 10, 2019 · Khoros CX



Diane R @Dumbchgoblon - Dec 10, 2019

Replies to @TeamTurboTax

Heather, I've tried that for over an hour and it keeps saying your having phone issues. I try calling but keep getting hung up on. The only company worse than you for customer service is UBER. I called a local Block office and they are helping me do it with their online program.



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Relevant people



TurboTax Support ✅

@TeamTurboTax

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TurboTax's customer support team is here to help you get your taxes done right. Tweet us anytime. We're here Monday - Friday 5am-5pm (PST).



Diane R

@Dumbchgoblon

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